

Fair, safe and productive workplaces

# Labour

At work for you!

*A well-functioning workplace is at the heart of Canada's prosperity. People and organizations thrive when their work can be performed in an environment that is fair, safe and productive.*



The Labour Program administers and enforces these and other laws and regulations to ensure that all Canadian workers are treated fairly and receive proper compensation for their work.

## Promoting and applying occupational health and safety

Health and safety in the workplace extends from regulations requiring hard hats and harnesses to investigating refusals to work and providing advice about how best to prevent or manage workplace illness. Rules and regulations also exist to protect Canadian workers from discrimination, violence and harassment. The Labour Program helps to ensure that Canada's workplaces remain safe and secure places to work and do business.

## Collaborating with our international partners

Helping Canadian businesses compete on a level playing field is important to their success on the international scene. That is why the Labour Program negotiates Labour Cooperation Agreements alongside each new Free Trade Agreement. These robust Labour Cooperation Agreements commit partner countries to enforce and respect core labour standards.

## Providing information on Canada's workplaces

To understand what changes need to be done in order to improve working conditions for Canadians, we must first understand today's workplace realities. To this end, the Labour Program collects, analyzes and disseminates information on collective bargaining trends to help us better understand the challenges we face.

## To find out more, call these toll-free numbers:

Federal Mediation and Conciliation Service  
**1-800-563-5677**

Collective bargaining information and analysis  
**1-877-259-8828**

Employment standards, health and safety, employment and pay equity, workers' compensation and fire protection  
**1-800-641-4049**

[labour.gc.ca](http://labour.gc.ca)

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## Providing services to federally regulated workplaces

The Government of Canada's Labour Program offers services to over 128,000 workplaces and one million people across the country. It is present in all federally regulated sectors of the economy: transportation, communications, banking, Crown Corporations and others.

## The Labour Program:

- ▶ assists employers and unions by providing mediation and conciliation services
- ▶ monitors to ensure compliance with labour legislation
- ▶ legislates to protect workers' health and safety
- ▶ negotiates international labour agreements
- ▶ collects data to provide information on the workplace

## Working closely with employers and unions

The Federal Mediation and Conciliation Service provides expert assistance to help resolve workplace differences. It also provides tools for workers in the federal jurisdiction to challenge unjust dismissals and to recover unpaid wages. These services and tools support cooperation and encourage fairness amongst employers and workers, leading to more productive workplaces and preventing strikes that disrupt the lives of Canadians and the economy.

## Enforcing labour legislation and regulations

Labour standards such as minimum wage, hours of work, working conditions and fairness in the workplace depend on legislation such as the *Canada Labour Code* and the *Employment Equity Act*.

Occupational Health and Safety / Santé et sécurité au travail  
Canada Labour Code / Code canadien du travail  
Mediation-conciliation / Médiation-conciliation  
Work-life balance / Équilibre travail-vie  
International labour affairs / Affaires internationales du travail  
Pay equity / Équité salariale  
Fire protection / Protection contre les incendies  
Employment Equity Act / Loi sur l'équité en matière d'emploi  
Collective bargaining / Négociation collective  
Employment standards / Normes du travail  
Industrial relations / Relations industrielles  
Employee rights / Droits des employés  
Workers' compensation / Indemnisation des accidentés du travail  
Racism-free workplaces / Milieux de travail sans racisme

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